



Connectbase Software Release Notes

Release TCW.2025.R17

Revision 00

NOTICE

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Connectbase Software Release Notes

New features and enhancements in this release

Connectbase introduced the following new features, enhancements and bug fixes in this release.

TCW Enhancements

SWC CLLI field added to Order Payload

For TCW buyers utilizing the Order integration to Neustar, going forward the system will retrieve the SWC CLLI for the locations quoted and include it in the order payload sent to Neustar.

This supports order accuracy and allows users to verify location information.

API Enhancements

Added LEO Lite & Portable Plans to the Blue Wireless API

Added Leo Lite Best effort and Portable plans to the already implemented Blue Wireless API

CityFibre - Implementation

The CityFibre API integration has been developed to quote Layer 2 Ethernet at UK addresses with pricing provided via API.

Verizon POQ - Expose "unqualified" reason for quotes that are "COMPLETE" in Audit Log

Currently, our API Audit Logs only return supplementary messaging from the API in message if it yielded an error/unexpected behavior, i.e., a "FAILURE" in the Audit Logs.

When Verizon's POQ API returns unserviceable results, it additionally returns an "unqualified" reason explaining why. Because unserviceable results do not constitute an error, these return as "COMPLETE", which is correct.

However, because it's "COMPLETE" and not a "FAILURE", we are not able to return this messaging even though it's critical for understanding why a quote was not created.

This enhancement enables message for use on "COMPLETE" entries in the audit logs such that we can provide the "unqualified" reason for unserviceable locations from the Verizon POQ API.

Issues resolved in this release

Connectbase resolved the following issues in this release.

Internal Ref #	Issue/resolution
ACE-2223	The long processing times were caused by an edge case when quoting Zayo. Zayo's Building API only returns a single location

Internal Ref #	Issue/resolution
	result for requests that contain multiple addresses which ultimately represent the same location. Our current integration interprets this reduced number of results from the API as a failure to provide a location match, which is incorrect and has been remedied here.
TCW-1626	Resolved an issue in Availability Engine API V5 where only one access_medium was returned per building, even if multiple mediums (e.g., Fiber and Coax/HFC) existed under the same building_id. It will now return one record per access medium, restoring the intended behavior. Endpoints Affected: • companies/{companyId}/locations • companies/{companyId}/locations/{locationId} Note: This only affects locations with multiple access mediums under a single record. Locations stored separately per access medium are not impacted.
TCW-2141	Resolved an issue where welcome emails were not being sent when new Portal Users were created in TCW. The problem was caused by a configuration error that has now been corrected. Going forward, all newly created Portal Users and Business Partner Portal Users will receive the appropriate email notifications as expected.

Important Announcement

API Deprecation Notice

We would like to inform you about the planned deprecation of several APIs. These APIs will follow the life-cycle timeline below:

- **End of Support (EOS): November 13, 2025**
- **End of Life (EOL): February 19, 2026**

Please review the list of impacted APIs below, including their original release dates and the currently supported versions:

Deprecated API	Original Release Date	Current API version
Advanced CPQ v1	January 28, 2021	Advanced CPQ v3
Buildings API v2	August 03, 2018	Buildings API v5
Basic Advanced CPQ v2	December 14, 2022	Advanced CPQ v3
CPQ API v2	March 02, 2021	Advanced CPQ v3
Network Intelligence v4	August 25, 2020	Network Intelligence v6
Network Intelligence v5	May 17, 2021	Network Intelligence v6

To maintain uninterrupted access and functionality, we strongly recommend migrating to the current supported versions before the End of Support date.

You can find detailed documentation and the latest API versions at the [Connectbase API Developer Portal](#).

API Endpoint Domain Change

We're also transitioning all API endpoints from *connected2fiber.com* to **connectbase.com**.

- Both domains are currently supported to allow time for a smooth migration.
- The *connected2fiber.com* domain will be discontinued by **February 19, 2026**.
- We strongly encourage updating your integration for all Connectbase APIs to use the **connectbase.com** endpoints as soon as possible to avoid future disruption.

If you require assistance with migration or have any questions about the supported versions, please contact your Customer Success Manager or reach out to our [Customer Support Desk](#).